

JOB POSTING

Learning Management System (LMS) Technical Specialist

The Ontario Association of Children's Aid Societies (OACAS) has represented Children's Aid Societies in Ontario since 1912, providing service in the areas of government relations, communications, information management, education and training to advocate for the protection and well-being of children.

Reporting to the Manager, Learning Systems, OACAS Learning, the LMS Technical Specialist is responsible for the facilitation of the service delivery using a cloud based learning management system and integrated learning and registration platforms. This position is also responsible for the quality assurance for all the online learning content developed by the OACAS Learning Development and Evaluation (LDE) team as well as the 3rd party content providers (vendors). The position oversees the compatibility of all technology used within the Desire2Learn (D2L) Learning Management System BrightSpace learning environment, authoring tool and all industry standards. This position will work closely with the OACAS IT Business Lead and other staff to ensure a seamless integration of technical learning systems and ensure that data can be exported from the connected systems and shared with relevant stakeholders. This position is also responsible for coordination of system integration amongst 3rd party content providers, D2L and OACAS.

A copy of the full job description is available online at http://www.oacas.org/wp-content/uploads/2018/03/Job%20Ad%20-%20OACAS%20-%20LMS%20Technical%20Specialist.pdf.

Salary: Grade 7 (\$68,127-\$85,195); Classification: Professional; Location: Toronto

You have:

- Post-secondary degree in Information Technology, Business, Adult Education or related field; technical courses and certifications relating to learning management system administration or equivalent combination of education and relevant experience
- Extensive experience working within a cloud based LMS Environment (Moodle, D2L, Blackboard); Desire2Learn BrightSpace learning environment would be an asset
- Experience working with external IT technical resources
- Minimum of 2 years of experience in quality assurance and test planning for learning management systems using the industry best practices
- Minimum 2 years of experience in supporting corporate learning programs, public/private educational institutions/programs that utilize a learning management system
- Minimum 2 years of experience with SCORM, API's within an LMS environment
- Minimum 2 years of experience with JavaScript, data exports and connecting data with technical and learning system
- Experience working with TRMS Systems, HRIS systems or Student Information Systems would be an asset

- High attention to detail, with Strong planning, organizational and project management skills
- Proven interpersonal and negotiation skills
- Superior writing and presentation skills
- Quality Assurance and Testing methodology knowledge and experience
- Experience in business process development, analysis and improvement
- Knowledge of best practices and trends in learning and development, including up-to-date knowledge of learning-related technologies
- understanding of data management and reporting and excellent analytical skills to analyze data and information
- Excellent critical thinking, judgment and problem- solving skills
- Proficiency in full suite of Microsoft Office products

The following would be an asset:

- Bilingual English/French
- Knowledge and experience in child welfare or social services

APPLY ONLINE at https://jobs-oacas.icims.com/jobs/intro by end of day Friday, March 23, 2018. Attach cover letter and resume in one file.

We thank all candidates for their interest; however only those considered for an interview will be contacted.

OACAS is committed to building a diverse workforce representative of the communities we serve. We encourage and are pleased to consider applications from all qualified candidates, without regard to race, colour, citizenship, religion, sex, marital / family status, sexual orientation, gender identity, aboriginal status, age or disability.

Accommodation at OACAS

We are committed to a selection process and work environment that is inclusive and barrier free. Accommodation for a disability will be provided in accordance with the Ontario Human Rights Code. Applicants are required to make any accommodation requests for the application, interview or selection process known in advance by contacting the Human Resources Department at 416 987-7725. Human Resources will work together with the hiring committee to arrange reasonable and appropriate accommodation for the interview or selection process which will enable you to be assessed in a fair and equitable manner.